General Information for students new to UniSA Online study
Digital Graphics and Imaging
GRAP 1027

Key differences to On-Campus Learning
While online courses deliver the same learning outcomes as the relevant on campus course, there are some differences in the format. Online courses:

- are aligned to terms, *please carefully check the course start date*
- are studied in 10-week blocks of time
- have all course material, assignments and communication with tutors undertaken through a purpose designed course website, different to the course learn online site you usually access for your on-campus learning
- have set assessment due dates throughout the ten weeks, check the assessment information for these dates on the UniSA Online course website
- have all course material available to students 1 week prior to the start of the term

Online courses require students to independently read, view and/or work through all required materials, including pre-recorded presentations that have been produced and provided to facilitate this form of learning. You can complete this work at your own pace within the set time frame – usually week by week, but there is no set time for lectures and tutorials. Students are expected to be familiar with all relevant course content, including materials provided and assessments, and engage appropriately with facilitators within the timeframes provided.

Special Equipment/Software for Digital Graphics and Imaging
There is no special equipment needed for this course apart from a computer (mac or pc according to your preference), and internet access. You'll automatically be granted access to the Adobe Creative Suite software when you enrol into this course.

Teaching Staff
Independent online learning is supported by Online Facilitators (OCF - similar to a Course Coordinator on campus) and specialist Online Tutors who supplement online teaching resources by facilitating, monitoring and moderating online forums; answering student queries via online/phone conversations/chat or zoom drop in sessions and providing summative feedback on your submitted work.

Online Course Facilitators are typically available during business hours and the Online Tutors on weeknights and weekends.

Assessment advice
In order to complete the assessment tasks in UniSA online courses you are strongly advised to complete the assigned weekly activities, readings and discussions. These tasks will take you through the principles required to complete the assessments and offer you an environment in which you can practice and refine your skills, note that these are not compulsory and will not contribute to final grades.

Student Support
Your Online Course Facilitators and Online Tutors should be contacted if you have a specific question about your course learning materials and assessments; you can ask via your course discussion forum or email and you can expect to receive a response in 24 hours. This takes the place of asking the lecturer questions in person during your tutorial or studio session time as you would on-campus, so any questions you have should be within the course forum or email.

If your UniSA Online OCF or Online Tutor is not available and you need immediate academic literacy assistance, you can contact Studiosity via the link in your course site (Sunday – Friday, 3pm to midnight). You will be connected with a Tutor via live chat within a few minutes. You can also submit a draft written assessment to Studiosity for feedback on structure, grammar and referencing within 24 hours. In addition there is 24/7 IT Support (**https://i.unisa.edu.au/askit/**) for learnOnline and other UniSA system connections, plus Ask the Library (**http://www.library.unisa.edu.au/about-the-library/ask-the-library/**) is available via live chat and telephone until midnight on weekdays, and 9am-5pm on weekends.

You can search for information using AskUniSAOnline (**http://ask.online.unisa.edu.au/app/ask/**), a smart online database of frequently asked questions. The UniSA Online Study Resources site (**https://online.unisa.edu.au/current-students/study-resources/**) includes guides on referencing, time management, assessments, and academic skills, and can be found in the top menu of your course site, or via the Student Services website (**http://online.unisa.edu.au/current-students/student-services/**). The Library also provide over 50 online Subject Guides (**http://guides.library.unisa.edu.au/subjectguides**) to assist you in finding relevant study resources.