**VDI Overview**

**Duration: Approx 2 minutes Dark Orange Text = Camtasia Studio Graphics**

| **Application** | **Action** | **Narrative** |
| --- | --- | --- |
| **PowerPoint** | **Display title slide** | UniSA's Virtual Desktop Infrastructure (VDI) allows staff and students to securely access a 'virtual' Windows desktop from on or off campus using a number of devices, such as University and home PCs, laptops, and non-Windows devices. |
| **Transition to VDI Support** |
| **VDI Support** | **Zoom/highlight VDI Install Topic** | A 'VDI Client' (VMware View Client) must be downloaded and installed to enable a device to connect to UniSA virtual desktops. |
| This is a 'one-off' process per device… |
| **Transition to Desktop** |
| **Desktop** | **Zoom/highlight VMware View Client icon****Open VMware View Client** | …and you only need to install the VDI Client if it is not already installed on your device. |
| **VMware** | **Connect to VDI – which pool?** | When connecting to a UniSA virtual desktop, you will be prompted to select the VDI Pool assigned by your Course Coordinator. |
| **VDI Desktop** | **Zoom/highlight course-related Apps** | Connecting to a UniSA virtual desktop allows your local device to access the software applications installed on the virtual desktop. |
| **Open ??EXAMPLE\_APP??** | This means you can access expensive and powerful applications related to your studies from your personal device, without the expense of purchasing the required software, licences, and performance upgrades your device might otherwise require. |
| **??EXAMPLE\_APP??** | **Do stuff with ??EXAMPLE\_APP??** | Course-related applications are installed on powerful host devices running on-campus, and you use your local device to connect to and effectively "take control" of a host device. |
|  | This gives you the same level of access to applications you would receive if you were sitting at and logged on to the host device in a UniSA computer pool or laboratory. |
| **File > Save As > USB** | It is important to note that all work must be saved on your local device or other local storage device such as a USB. |
|  | Any files saved to a virtual desktop are deleted when the next user connects and cannot be recovered. |
|  | There is a limited number of virtual desktops within a VDI Pool, so please follow these simple protocols to maximise their availability: |
| **Close ??EXAMPLE\_APP??** | …only connect to a virtual desktop to access applications not installed on your current device; |
| **VDI Desktop** | **Disconnect from the VDI** | …immediately disconnect from the virtual desktop when you have finished using the applications not installed on your device. |
| **Transition to WMware View Client (error message – no desktops available)** |
| **VMware(no desktops message)** | **highlight No Desktops Available message** | If all virtual desktops within your VDI Pool are in use, you will not be able to connect until one of the current users disconnects. |
| **Transition to VDI Support** |
| **VDI Support** | **Zoom/highlight VDI Support** | For further information and support, |
| **highlight Install VDI Client topic** | …or to install the VDI Client, |
|  | …please refer to the Virtual Desktop Infrastructure Support site. |
| Thanks for watching. |