



# **Virtual Classroom Participants Guide**

# Please check the following **before** entering the Virtual Classroom:

- 1. To participate in a Virtual Classroom you must have the following:
- a. A supported Operating System (http://w3.unisa.edu.au/ists/new/students/SupportSoftwareVersions.htm)
- b. An internet connection
- c. An internet connection
- d. A web browser (Internet Explorer, Firefox, Safari or Chrome)
- e. Flash Player 10 or higher (<a href="http://www.adobe.com/support/flashplayer/downloads.html">http://www.adobe.com/support/flashplayer/downloads.html</a>)
- f. A USB headset with microphone connected to your computer
- g. Ensure the computer volume is enabled.

### Please complete the following steps upon entering the Virtual Classroom.

The following steps will assist you with enabling your audio and microphone use in the Virtual classroom.

#### Test your audio:

1. Select **Meeting** in the top menu, then select **Audio Setup Wizard**. Follow the onscreen instructions.



2. Once your host/tutor has enabled your microphone the icon will appear at the top of the screen. Select the drop-down arrow next to the **Microphone icon** in the top menu.



- 3. Select Connect my audio
- 4. Select **Allow** if requested
- 5. Raise your hand using the status icons when you have completed these steps



#### **Status Icons**

Below are the various status icons you can use to communicate with your host/tutor.

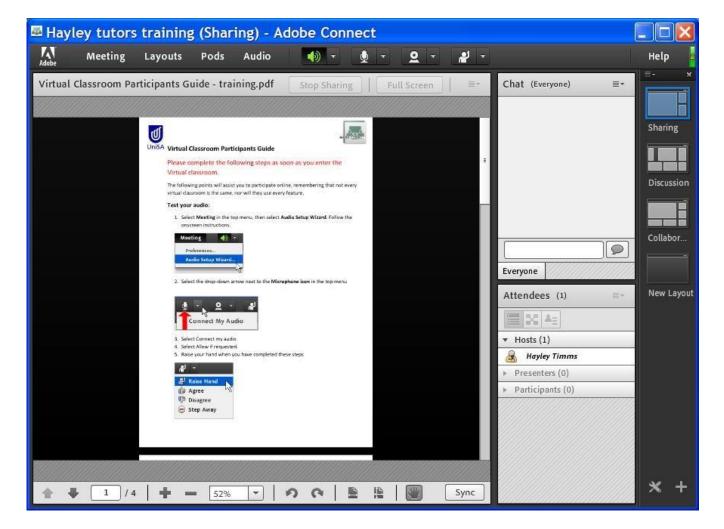


### **Virtual Classroom Etiquette**

- Please enter the Virtual classroom on time.
- Do not talk out of turn. If you would like to ask a question please use the **Raise Hand** icon.
- If the tutor asks the group a question please respond using the **Agree/Disagree** icons.
- If you need to leave the virtual classroom during the session please use the **Step Away** icon.
- To clear the icon use the **Clear Status** icon.

### Layout:

In the Virtual Classroom you will see a number of areas on the screen. The main area is our **Shared files** with a series of instructions. There is also an **Attendees list** which should have your name in it, and a **Chat** area.



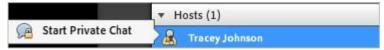
# **Using Chat:**

Chat with everyone.



Enter text in the white area and press Enter.

# Chat with the Host only:



Hover the mouse over the Host name in the Attendee list. Note: the Host can see all Private Chats.