

Centre for Research in Educational and Social Inclusion (CRESI) and Teaching Innovation Unit (TIU) Seminar

**‘English as Medium of Instruction in Higher Education’
The English Language and Intercultural Learning and Teaching Framework
(ELILT)
Research and Implications**



UniSA

Education Futures



Acknowledgement of Country



We respectfully acknowledge the Kurna, Boandik and Bangarla First Nations Peoples and their Elders past and present, who are the First Nations' traditional owners of the lands that are now home to the University of South Australia's campuses in Adelaide, Mount Gambier and Whyalla.

Artist, Ngupulya PUMANI b. 1948 Mimili, South Australia Pitjantjatjara



Seminar Format

Welcome: Prof. Anna Sullivan, Director of CRESI

Introduction: A Prof. Kathleen Heugh

ELILT Framework and online resources: Dr. Shashi Nallaya

Further research & implications: Kathleen Heugh & Li-Ching Chang

Panel of Respondents:

Clover Glasgow, student representative

A Prof. Victoria Whittington, Dean of Programs, UniSA Education Futures

A Prof. Sheridan Gentili, Director, Teaching Innovation Unit

Dr. Jane Kehrwald, Student Engagement Unit

Teaching
Innovation Unit



26/05/2022



UniSA

Education Futures

Introduction: ELILT Framework, Research & Consultation

Phase 1: Shift from EAL international ⇨ Bi-/multilingual capabilities in 8 courses = English major 2010-2014

Phase 2: English Language & Intercultural Capabilities Learning Project 2015-2016

Academic proficiency in English corresponds with capability in:

Translation L1 ⇔ L2 English; paraphrasing & summarising; stronger L1 = stronger L2

Phase 3: English Language & Intercultural Learning & Teaching Framework 2017- 2019

Academic proficiency in English, Intercultural Learning, Translation, Translanguaging & International Knowledge Exchange – follow-up research data indicate need to continue research

Phase 4: English Language, Intercultural Learning & International Knowledge 2018-2019:

Academic proficiency in English, Translation, Translanguaging, Transknowledging* - all students

Phase 5: Using Human Language Technology... (Digital Learning Strategy, T&L) 2019-2020

Academic use of English, translation (human & machine), access to international knowledge (transknowledging), academic integrity, inclusion, wellbeing – **valuable for all students** and staff

The English Language and Intercultural Learning and Teaching Framework (ELILT)

2014-2019

Research
informed

Intercultural learning
(culturally diverse
knowledge resources &
expertise, including
reflectivity & reflexivity)

English & linguistic
diversity (languages in
addition to English, diverse
linguistic repertoires)

Academic use of
English language
(proficiency)

Endorsed



ELILT Framework : Nine Principles (1-4)



1. Collaboration



2. Staff development



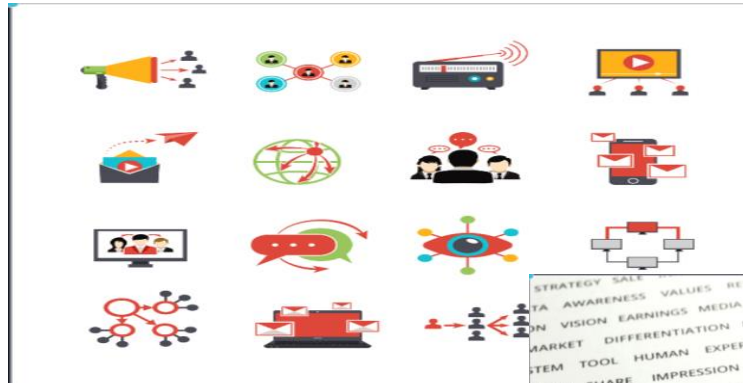
3. Systematic development of EL & IL



4. Best practice



ELILT Framework : Nine Principles (5-9)



5. Promotion of existing



Access to resources



7. Representation of the ELILT ethos



Policy development



8. Monitoring, evaluation and research



ELILT Framework : Online resources

English Language and Intercultural Learning and Teaching

ELILT Framework

Language and Literacies

Intercultural learning

Knowledge exchange

Welcome to the English Language and Intercultural Learning and Teaching (ELILT) website.

This website houses the [ELILT Framework](#).

It also houses a database of **teaching resources that will assist instructors** to develop their students' academic language, literacies, intercultural learning and knowledge exchange capabilities. The resources that you find in this website can be embedded in your course site, or they can be presented directly to your students. You will find more information as you access the resources.

<https://lo.unisa.edu.au/course/view.php?id=17391>



ELILT Principle 9: Monitoring, Evaluation & Research

Using Human Language Technology to enhance academic integrity, inclusivity, knowledge exchange, student diversity and retention

Undergraduate students: domestic, international; monolingual, bi-/multilingual

HLT research & interventions in 6 courses (English, Italian, Linguistics, Architecture, History)

96 student surveys, 23 student interviews, 6 teacher-researchers (Heugh et al., 2020; 2022 ftc)

Use of HLT

Students' use of HLT is widespread, purposeful and carefully considered.

HLT supports learning

HLT supports language learning, content learning and critical thinking.

Knowledge from beyond Australia

Students value gaining additional perspectives and valuing their own languages and knowledges, and value staff who can access international information in diverse languages.

Academic integrity

Students would benefit from learning how to apply academic integrity strategies to translated information.

Wellbeing

Students gain confidence by using HLT to improve academic English and interaction. Students seek more support with academic English.

Students' use of HLT is ...

Widespread & supported	Varied	Personal
<p>Over 75% of all students have used HLT to access information in another language</p> <p>60% believe the use of HLT should be encouraged at UniSA</p> <p><i>Students told me that whether ... allowed ...or not, they definitely use translation tools for their studies</i> (Researcher)</p>	<p>Most popular tool - Google Translate</p> <p>Others include:</p> <ul style="list-style-type: none">• Browser extensions• Online dictionaries• Dictionary apps• Websites• Text scanning apps• Language exchange apps• Texting apps	<p>Beyond university study, HLT used for</p> <ul style="list-style-type: none">• Person-to-person communication• Online communication• Accessing a range of media• Travel

Students' use of HLT at university is ...

Purposeful	Considered
<p data-bbox="178 406 1159 464">International & multilingual students</p> <p data-bbox="178 478 369 535">Reading</p> <ul data-bbox="178 549 1541 749" style="list-style-type: none">• Reading in home language to understand or supplement studies• Support reading texts in English <p data-bbox="178 763 815 821">Writing – writing in English</p> <p data-bbox="178 835 1057 892">Research – searching for information</p> <p data-bbox="178 906 1414 963">Listening – understand teacher without interrupting</p> <p data-bbox="178 978 1235 1035">Class discussion – participate and contribute</p> <p data-bbox="178 1106 1184 1163">Domestic & English-speaking students</p> <p data-bbox="178 1178 1567 1235">Writing – Students of languages: writing in target language</p>	<p data-bbox="1719 406 2127 464">Is HLT unreliable?</p> <p data-bbox="1719 478 2331 578">Of those who responded to this question:</p> <ul data-bbox="1719 592 2038 706" style="list-style-type: none">• 50% agree• 50% disagree <p data-bbox="1719 721 2229 835">Considerations of use include:</p> <ul data-bbox="1719 849 2280 1292" style="list-style-type: none">• Appropriateness of translations for purpose and context• Length of text being translated• Languages which can be usefully translated

HLT supports learning

Language learning

Vocabulary

- Understanding subject-specific vocabulary
- Expanding vocabulary range for written tasks
- Not direct translation, but a “first step” in searching for appropriate terminology
- Finding the meaning of culturally-bound expressions

Grammar

- Checking sentence structures by translating own writing back into primary language
- Learning grammar by translating primary language into second language

HLT supports learning

Content learning

Reading

- 47% of students read course-related content in another language, particularly multilingual & international students
- Skim course readings to understand gist and locate information
“you can get some basic concepts and ideas and then go back to the actual article to read it”

Research

- *“It makes it easy for us to look for information”*

HLT supports learning

Critical reading and thinking

*“...working on sources in different languages by using translation tools helped them to become **more critical** when they compared information from different sources in different languages”*

(Researcher)

*“I think it’s good ‘cause **different cultures and different perspectives can open up our horizon** and you can find the information from one article compared to the other. **It makes information more rich. If I synthesise the two articles, the outcomes would be better**” (M8)*

Student views of knowledge from beyond Australia

Valued

- 48% want courses to include international knowledge; 9% do not
- 44% think the university needs more teaching staff who can access academic knowledge in diverse languages; 5% disagree

Students value additional perspectives:

*“it has **changed my perception of learning ... there are now things I've understood from other cultures and other languages that would never have been available to me in the English language and culture**” (E1)*

Students appreciate when their languages and knowledges are valued in class:

*“If I bring the information from my language and it was accepted in the uni ... **the people ... around the world would trust what we're gonna say, what we are talking about our topic**” (M1)*

HLT and academic integrity

Supports academic integrity	Threatens academic integrity	Policy & attitudes
<p>48% know how to use HLT tools without plagiarising</p> <p>Follow academic processes for translated materials:</p> <ul style="list-style-type: none">• Writing in own words• Appropriate citation	<p>21% do not know how to use HLT tools without plagiarising</p> <ul style="list-style-type: none">• Significantly correlated to multilingual & international students• Reports of using HLT to disguise copying	<p>Disallowing HLT would be ineffective</p> <p><i>“Letting students use translations actually adds values to the university because more success rates, graduation” (M4)</i></p> <p><i>“The uni should show the students how to use it appropriately” (M1)</i></p> <p>Staff should be familiar with the use of HLT</p>

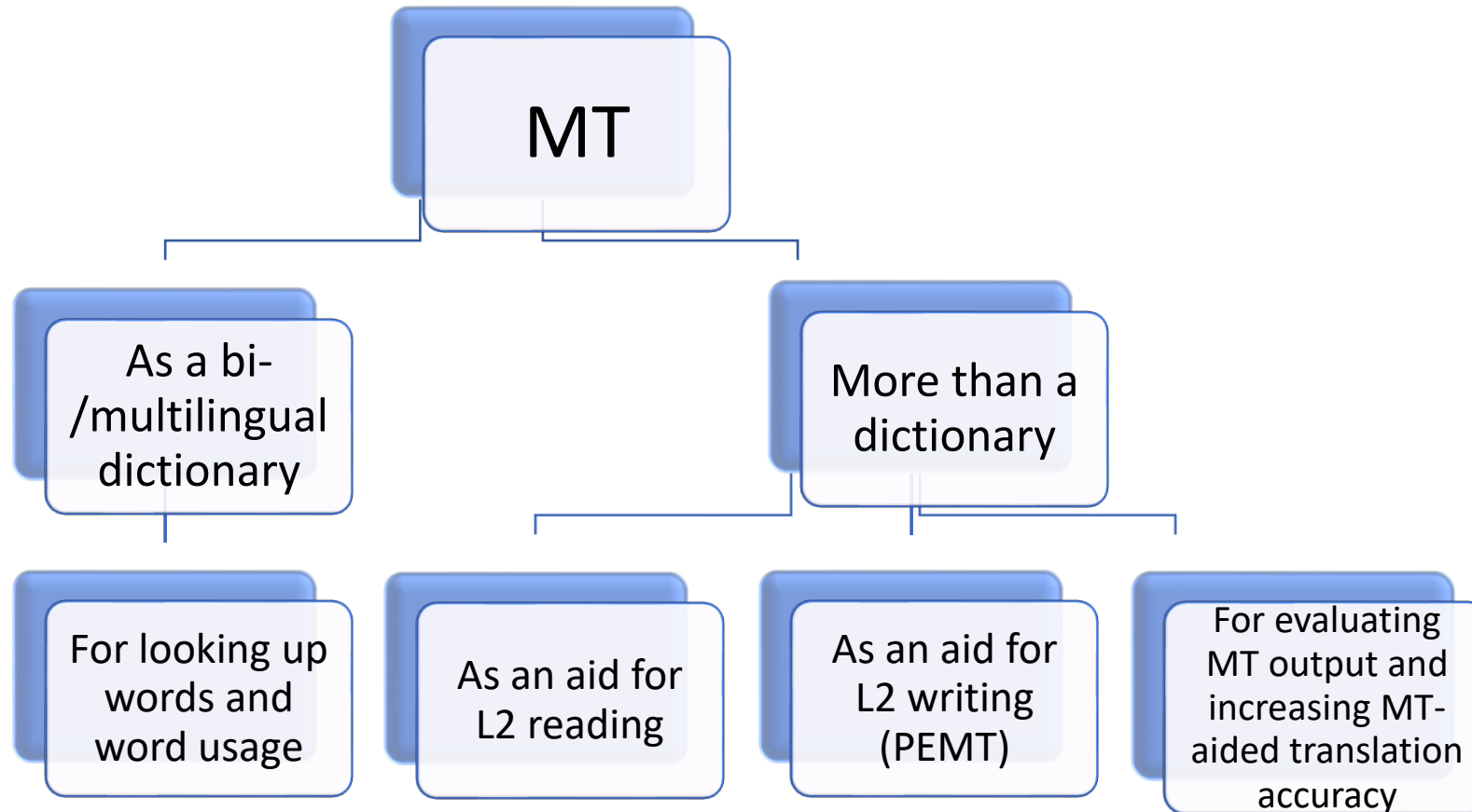
HLT, academic English and wellbeing

Domestic and monolingual students are significantly more confident using academic English (particularly first years*)

Personal confidence	Interpersonal confidence	Teaching
HLT can improve confidence by supporting: <ul style="list-style-type: none">• Understanding of courses• Use of academic English• Connection with peers	HLT can improve confidence by supporting: <ul style="list-style-type: none">• Sharing and interaction• Mixed groupings in class activities	Students (all groups) want more support for academic English <ul style="list-style-type: none">• 46% want inbuilt course-specific support; 6% do not• 35% want credit bearing courses

How do the postgraduate students use machine translation (MT)?

(Chang, 2022)



MT as an aid for English academic writing

(Chang, 2022)

Checking English writing for revision

I would firstly write down a paragraph in English and put it in the MT machine and check [if] the logic of translation is correct

[for] the difficult sentences, I think I express my ideas or my thinking very well, but I will just copy English one into a translation machine and let it translate into Chinese to see if it is correct...

...it [MT] helps me check my grammar, maybe [the] basic subject-verb-agreement”



MT as an aid for English academic writing

(Chang, 2022)

Paraphrasing

If I come across some complex [English] sentences, I would use the machine translation tool to translate into Chinese first. Then I would modify some characters if I think the [Chinese] translation is not completely accurate. Next, I would translate the Chinese translation to English [using MT]...then still check the English translation accuracy and do some modifications

- Using MT from L2 English → L1 Chinese and
 - processing PEMT from English → Chinese &
 - paraphrasing in Chinese → **to comprehend challenging English texts**
- Using MT from L1 Chinese (post-edited and paraphrased) → L2 English and processing PEMT from Chinese → English → **to produce more satisfactory English Texts**



Summary of Research & Implications

2008-2014: Shift from EAL to Academic use of English & Bi-/multilingual L1 & L2 student capabilities

L1 ↔ L2 *two-directional relationship of academic language capability, translation, & international knowledge exchange*



2015-2019 English language and Intercultural Learning and Teaching Framework (ELILT) development: 9 Principles

Most students (domestic, international, monolingual, multilingual) need / benefit from:

Explicit teaching of academic English language embedded in courses/programs & specialised English language courses

Enhanced substantive intercultural learning & access to international knowledge exchange (IKE)



2019-2022 ELILT Principle 9: →Using HLT... (contexts - digital learning (AI), English, inclusion, wellbeing, academic integrity)



Enhanced academic English language capability, access to international knowledge & exchange for all students

Research findings align with purposeful translanguaging, transknowledging, academic integrity

Findings align with international research on 'International students' &

EMI in HE (Trenkic, 2018; Trenkic & Warmington, 2019)

HLT in HE (Reding et al.; Van Rensburg et al., 2012 2006; Mundt & Groves, 2016)



Proactive HEI attention to academic English, L1 ↔ L2 translation & transknowledging, ethical HLT use



Panel Comments and Responses

Panel Responses:

Clover Glasgow, student representative

A Prof. Victoria Whittington, Dean of Programs, UniSA Education Futures

A Prof. Sheridan Gentili, Director Teaching Innovation Unit

Dr. Jane Kehrwald, Deputy Director, Student Engagement Unit

Open Discussion:

In person and online participants



Acknowledgements

The English Language Project and ELILT Framework were supported from 2015 onwards by Professor Joanne Cys (current UniSA Provost and Chief Academic Officer, formerly Pro-Vice Chancellor, Division of Education, Arts and Social Sciences / Div EAS). We wish to acknowledge her foresight and on-going support. Special thanks need to go to Dr Ruth Fazakerley who took on the co-ordinating of collaborative activities across the university and her unwavering support over a period of eight years has carried the team through several stages of research. Dr Shashi Nallaya's work in supporting academic staff and students with research informed approaches to enhance provision of and successful learning outcomes for students in academic use of English has been invaluable since the onset of these projects. She has also overseen the development of an online site to house the ELILT Framework and related research, teaching and learning resources. We wish to acknowledge A/Prof Victoria Whittington (Dean Programs, UniSA Education Futures) and Dr Jane Kehrwald (Deputy-Director Student Engagement Unit) for their ongoing collaborative support through the development of the ELILT Framework. Dr Fiona O'Neill, A/Prof Angela Scarino, Dr Mei French and Dr Kerrilee Lockyer contributed valuable teaching interventions and / or research analysis that informed various stages of the Framework development. The project was supported throughout by a Reference Group, including staff from the Teaching Innovation Unit, Student Engagement Unit, and Schools in the Div EAS.

The Using Human Language Technology Project was partially funded through a Teaching and Learning Grant Award to support the University of South Australia's Digital Learning Strategy in 2019. The project team acknowledges the support of UniSA colleagues, including A Prof Sheridan Gentili, Dr Gavin Sanderson, Dr Ruth Fazakerley, Dr Shashi Nallaya, Dr Kim Hynes, Julie White and Stephanie Krawczyk for their support. We acknowledge the encouragement of our colleague Dr Ngoc Doan who passed away before the project could be completed. Following our findings on the link between translation and enhanced language capabilities, inclusion and wellbeing, the idea for turning attention to the use of HLT for translation purposes was sparked in conversations with Mark Sparvell of Microsoft at two Salzburg Global Seminars in 2017 and 2019. We thank the Salzburg Global Seminar for hosting the lead researcher to participate in these seminars. We thank Dr Will Lewis of the Microsoft Translator Team for his guidance on how academic staff might use HLT. We thank all students who have generously contributed their time, perspectives, and recommendations regarding the use of HLT in university teaching and learning, and their enthusiasm for enhancing learning opportunities for all students at this university.

CRESI-TIU Seminar hosting, preparation and contributions – much appreciation to Prof Anna Sullivan, Dr Shashi Nallaya, Dr Ruth Fazakerley, Dr Sarah Manatakis, A/Prof Victoria Whittington, A/Prof Sheridan Gentili, Dr Jane Kehrwald, Li-Ching Chang, Clover Glasgow and Tracey Johnson.

Kathleen Heugh, 26 May 2022



Bibliography and References

- Chang, L.C. (2022). Chinese language learners evaluating machine translation accuracy. *Japan Association for Language Teaching Computer Assisted Language Learning Journal (JALT CALL Journal)*, 18(1). DOI: <https://doi.org/10.29140/jaltcall.v18n1.592>
- Chang, L.C. (ftc). Post-editing of machine translated text: an aid to academic writing for bi-/multilingual postgraduate students.
- English Language and Intercultural Learning and Teaching (ELILT) Framework and Resources. (2019). Prepared for the ELILT Working Group by Nallaya, S., Heugh, K. & Fazakerley, R. for the Division of Education, Arts & Social Sciences, University of South Australia. Available at: <https://lo.unisa.edu.au/course/view.php?id=17391>
- French, M. (2019). Multilingual pedagogies in practice. *TESOL in Context*, 28(1), 21-44.
- Heugh, K, Li, X, & Song, Y. (2017). Multilingualism and translanguaging in the teaching of and through English: rethinking linguistic boundaries in an Australian University. In *English medium instruction in higher education in Asia-Pacific: issues and challenges from policy to pedagogy* edited by Ben Fenton-Smith, Pamela Humphries & Ian Walkinshaw, pp. 259-279. Dordrecht: Springer.
- Heugh, K., French, M., Arya, V., Billinghamurst, N., Pham, M., Tudini, E., Nichols, J., Viljoen, J-M., Tippett, N. (2020). *Using human language technology to enhance academic integrity, inclusivity, knowledge exchange, student diversity and retention: Report 2 Main Findings, Analysis and Recommendations*. RESI, UniSA Education Futures.
- Heugh, K., French, M., Arya, V., Pham, M., Tudini, V., Billinghamurst, N., Tippett, Chang, L-C., Nichols, J., Viljoen, J-M. (2022) (in press). Multilingualism, translanguaging and transknowledging: translation technology in EMI higher education. *Special Issue, AILA Review*. (Pre-print available)
- Li, X., Heugh, K, O'Neill, F., Song, Y., Scarino, A., & Crichton, J. (2016). *Developing English language and intercultural learning capabilities: Case Study 1 The English language project*. Research Centre for Languages and Cultures, University of South Australia.
- O'Neill, F., Scarino, A., Crichton, J., Heugh, K & Li, X. (2016). *Developing English language and intercultural learning capabilities: Case Study 2 The intercultural learning project*. Research Centre for Languages and Cultures, University of South Australia.
- Nallaya, S., & Hobson, J. (2021). A division-wide framework to scaffold the development of English language and intercultural learning. *Journal of Academic Language and Learning*, 15(1), 162-186. Retrieved from <https://journal.aall.org.au/index.php/jall/article/view/767>
- Reding, V. and Figel', J. (2006) Preface. In G. Lazzari & V. Steinbiss, Human language technologies for Europe. *ITC IRST/TC-Star project report*. https://cordis.europa.eu/docs/publications/9083/90834371-6_en.pdf
- Trenkic, D. (2018). Language requirements for international students are too low. *Times Higher Education*, 10 May. <https://www.timeshighereducation.com/opinion/language-requirements-international-students-are-too-low>
- Trenkic, D., & Warmington, M. (2019). Language and literacy skills of home and international university students: How different are they, and does it matter? *Bilingualism: Language and Cognition*, 22(2), 349-365.
- Van Rensburg, A., Snyman, C., & Lotz, S. (2012). Applying Google Translate in a higher education environment: Translation products assessed. *Southern African linguistics and Applied Language Studies*, 30(4), 511- 524.
- Viljoen, J.-M., Arya, V., & Miller, E. (2020) *An investigation of international undergraduate students' wellbeing & sense of belonging at the University of South Australia: research report*. University of South Australia

