

Recommended Desktop Browsers

PebblePad runs on Windows, Mac, Linux, iOS, Android and any device with a modern web browser. However, we highly recommend updating to the newest version of the browser you are using.

These are the minimum desktop browsers we support:

- Google Chrome 107
- Mozilla Firefox 107
- Microsoft Edge 107
- Opera 95
- Safari 14

Updating your Desktop Browser

There are different ways to update your desktop browser:

1. If there is a new update available when you open your browser, you will be prompted with a notification that will walk you through the update process.

2. You can download the latest version of your desktop browser via the links below. Click the name of your browser to visit the browser's download page:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Opera](#)
- [Safari](#)

3. PebblePad performs browser checking when you log into your account. If you are using an unsupported browser, you will be redirected to our browser matrix page, which will give you direct links to update the browsers we support.

Required Browser Components

Cookies

Cookies need to be enabled on your browser to use PebblePad. This will help us to remember your settings, which will make your next visit to PebblePad easier and the site more useful to you. To learn more about managing cookies in your browser select the name of your browser from the list below:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Opera](#)
- [Safari](#)

IMPORTANT NOTE ABOUT COOKIES FOR SYSTEM ADMINISTRATORS (applies from May 2024)

Third-party cookies are being phased out in Chrome before the second half of 2024. If you use PebblePad with your Learning Management System (LMS)/Virtual Learning Environment (VLE), then these will use third-party cookies to display PebblePad content within your system.

To minimise any potential disruption, we recommend the following:

- Updating your LMS/VLE to ensure PebblePad opens in a new window instead of an iframe.
- Advising users to open PebblePad in a new window if system-level updates are not feasible.

If users do experience issues with third-party cookies, you can find the instructions on how to manually enable them on popular browsers here:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Opera](#)
- [Safari](#)

Alternatively, please reach out to us directly if you have any issues.

Pop-Ups

If your browser has a pop-up blocker that is preventing you from using certain PebblePad tools, you can either disable the popup blocker completely or configure it so that it allows pages from PebblePad to open. To enable pop-ups in PebblePad, check the following instructions for your preferred browser:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Opera](#)
- [Safari](#)

PebblePad on Mobile Devices

Recommended Mobile Operating System

PebblePad is optimised so that it can be accessed on most mobile devices providing that the operating system of the device is supported.

These are the minimum mobile operating systems we support:

- iOS 14
- Android 10
- Windows 10

In addition to using PebblePad on your device browser, we also have an app called PebblePocket for both iOS and Android devices. You can find [more information about this here.](#)

Mobile Web Browsers

PebblePad is cross-browser compatible and is optimised to be accessed on almost any mobile device. It has a responsive and adaptive design which will work well on any PebblePad supported browser.

However, our recommended browsers for mobile devices are Google Chrome for Android devices and Safari for iOS devices for a better user experience.

You can download the mobile browsers from the App store for iOS devices or from the Play store for Android devices.

NOTE: Third party browsers may not be compatible with PebblePad.